Sustainable Practices of Integration

Start date of project: 1st March 2021 Duration: 24 months

D5.2 SPRING Platform @M18

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1 LIST OF ABBREVIATIONS AND DEFINITIONS

Abbreviation	Definition
WP	Work Package

2 INTRODUCTION

This document summarises the steps undertaken to develop SPRING project online-platform. The platform represents the communication and engagement hub for the entire SPRING project. It is being established in two stages. The preliminary phase has involved the strategic set up of the infrastructure and was described in the D5.1 SPRING Platform @M4. This document, on the other hand, looks into the technical development that occurred later on[1].

3 THE SPRING PLATFORM @M18

From the very beginning, the SPRING platform was intended to become an interactive repository in the integration field, a curated index of practitioners, practices and the evidence related to these, drawing mostly on the original research produced throughout the current project but also on other existing repositories identified during the project.

Having this in mind, the SPRING platform evolved natural in the last 18 months, being the result of the collaboration between many project groups that left a mark on the evolution of this repository:

- **the staff** from each workpackage (WP1, WP2, WP3 and WP4), that shaped the structure of the content on the platform and curated a big part of it
- **the "online-board"** – and ad-hoc structure created within the project, combining expert from various WPs and core team from WP5, having the role to harmonize the projects research intentions with the online footprint – the SPRING platform. In laymen's words, the online board had the role to think about the user-experience, to find other references, to create specifications and give feedback on technical products (wireframes, designs, interfaces, interactivity etc)
- **the communication taskforce** – this group had also an important mark on SPRING platform, since the project is not only about bringing research-results online but also about communicating these results in an accessible way and with proper tools
- **the tech team** – WP5, with a focus on YM, played the role on gathering together the needs and outputs of all the groups above and integrated them on the SPRING platform that evolved constantly during the project (end keeps evolving until its end)

SPRING platform combines various types of content, depending on source:

- automatically generated content – from the integration with other platforms, mainly the Migration Research Hub, an important brick in building our evidence-repository (section within the Plaform)
- user-generated content – the task of putting-up a practitioners database was designed as a Join-Us campaign, therefore this content has been provided by users that subscribed to our platform (with clean-up and some curation from WP1)
- researcher-generated content – this is the content generated within the project by various WPs

This content is structured by various criteria, some of them across many types of content (so that they can be related one to another), some of them specific to one content-type or another:

- by spheres of integration: housing and settlement, employment, education and training, access to services (general)
- thematic beneficiary: TCNs, refugees, women, children, unaccompanied minors, families, LGBTQ, etc.' (specific to practitioners and practices)

[1] The complete detailed description of the technical aspects enacted between @M4 and @M12 is featured in the Periodic Technical Report submitted that can be access by the European Commission and the appointed external reviewers. This deliverable makes ad-hoc references to that implementation phase while focusing on the @M12-@M18 period.

- geographical: national, regional and local level (specific to practitioners and practices)
- by type of practitioner: NGOs, migrants organizations; religious organizations, neighborhood, and volunteer (specific to practitioners)

Although the our aim throughout the whole process was to blend information together in a meaningful way, so that we provide a consistent user-experience on the platform (user perspective), from the project perspective we can look at its components separately:

- A database of practitioners, supervised mainly by WP1
- A database of practices, supervised and curated mainly by WP3
- A database of evidence, supervised and curated mainly by WP2
- A database of resources, supervised and curated both by WP2 and WP3
- Toolkits and reports – in various combinations, with each WP
- Communication tools, such as information about the consortium, newsletter system integration, inquiry forms

As a conclusion @M18, the platform is online with all the features described above. They have been set-up and launched progressively and we are continuing to develop them by adding features and/or content. You can find below a detailed description of the functionalities developed from M12 up to M18 (continuing the threads described in our previous report @M12) and also a section with further developments due for this autumn and until M24.

4 DEVELOPMENTS BETWEEN M12 AND M18

In this last 6 months, YM continued the opened threads described in the previous reports, finalised and, along with the whole SPRING-project team, launched the main features of the platform. Mainly, this means that following features have been brought to V1 and put online:

- launching the evidence and resources database
- launching the database of practitioners (aka SPRING-community)
- setting up the best practices database and bringing online the first foot-print
- setting-up the newsletter system and sending out the first newsletter on SPRING project
- continuously updating the platform (M12-M18)

4.1 EVIDENCE AND RESOURCES DATABASE

We continued the efforts of bringing online the evidence database by setting up the front-end that displays the information extracted from various sources:

- information curated by other WPs
- information synthetised by the integration with Migration Research Hub

Therefore, the topic-pages from this database became more complex and took the form of an aggregation of resources, information and infographics. Each topic landing-page is a combination of the sections described below.

Putting together first 5 topics in the format described below, gave us the opportunity to launch the Evidence Database, a section of the platform that will be constantly improved until the end of the project. This can be consulted to the the following link: https://integrationpractices.eu/evidence-repository

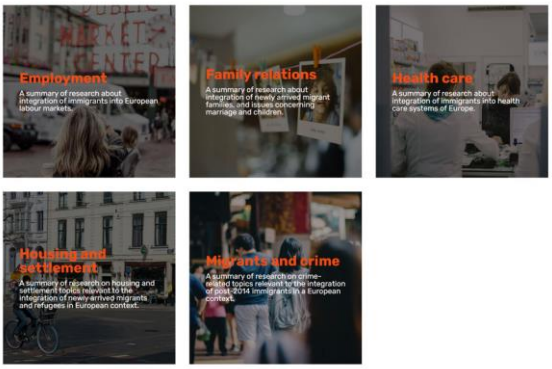


Figure 1 – Evidence Database Topics

Section of the topic pages:

An introduction to the topic curated by colleagues from WP2 and main links to the other sections below.

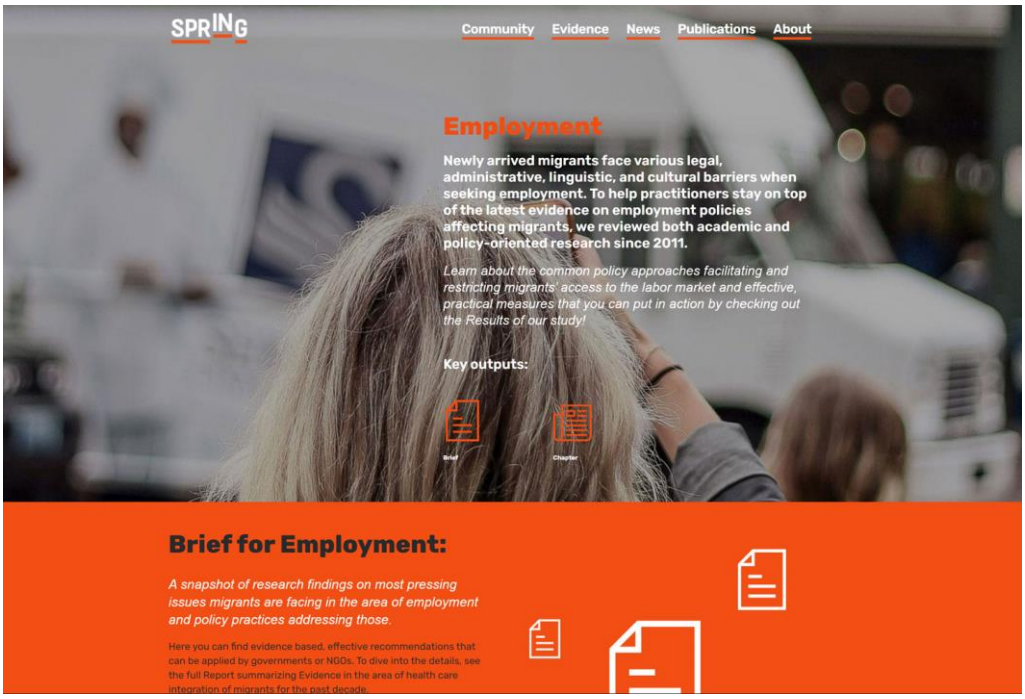


Figure 2 – Topic page layout

A brief put together also by WP2, a short introduction with a link to download the main document and a list of relevant studies on this topic.

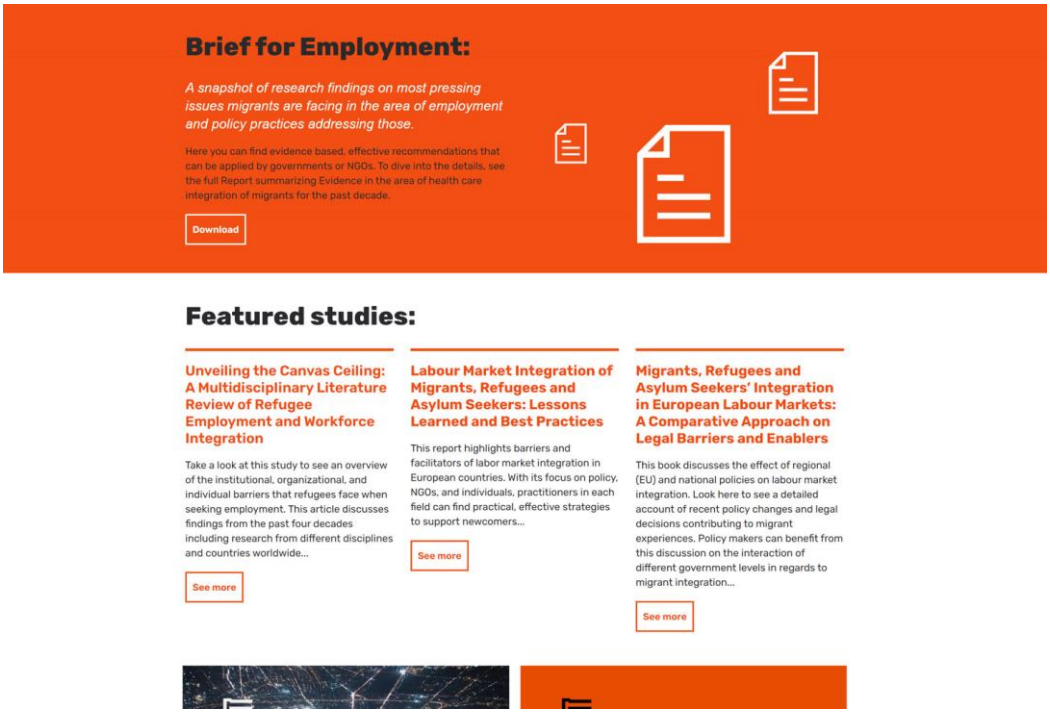


Figure 3 – Knowledge under each topic

Links to the resource-collection on the Migration Research Hub, automatically generated in relationship to the SPRING development already implemented on this partner-platform.

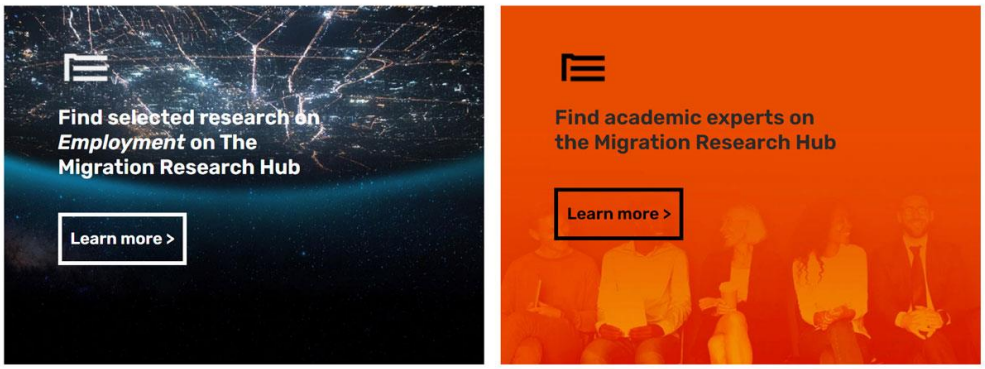
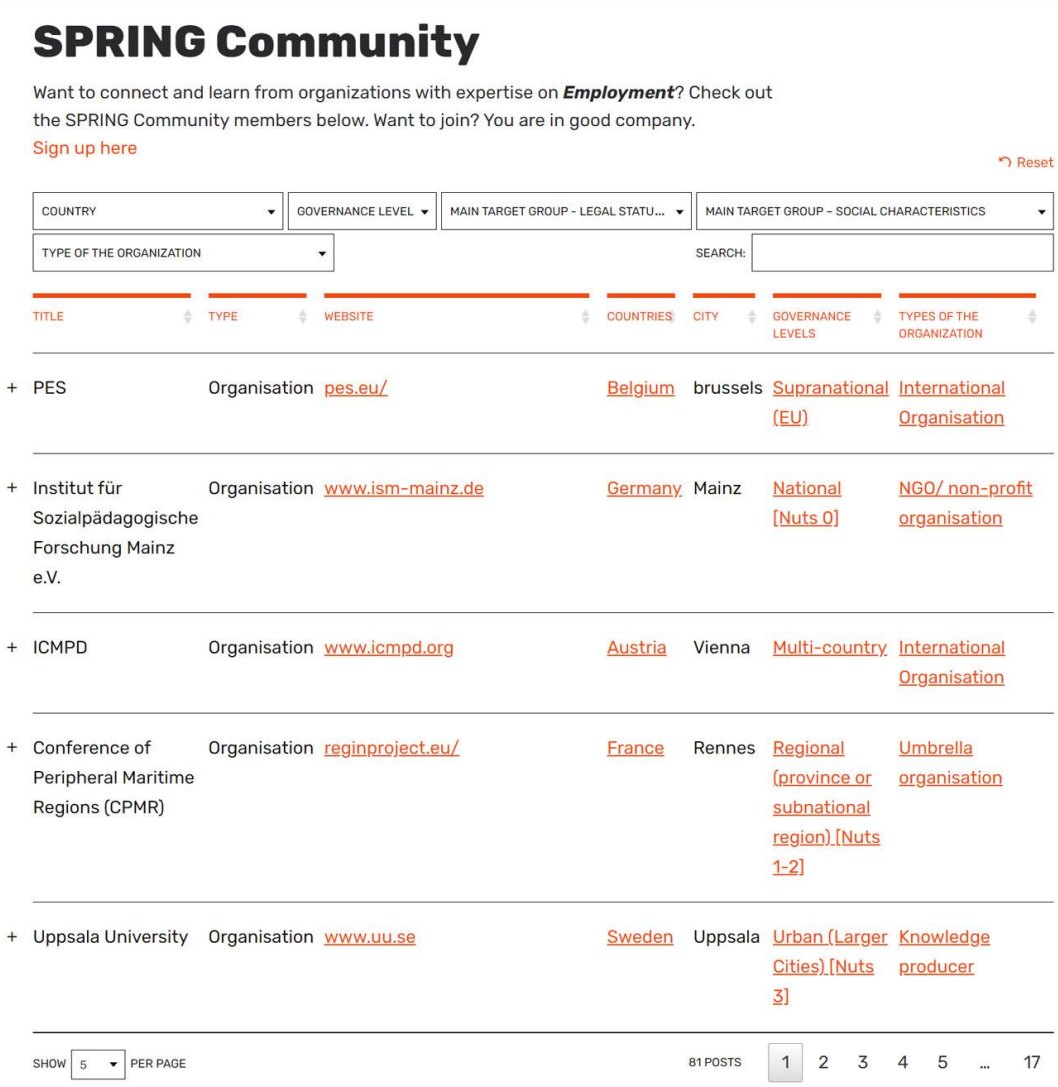


Figure 4 – Links to external resources

A map-infographic, showing the distribution of the resources across Europe and across the World, which is a synthetic way to display the resources collected on the MRH. This infographic gives the user and overview about the amounts of literature produced and the main producers.

Figure 5 – Evidence Map

An automated selection of practitioner forms the SPRING-community connected to this topic. This selection results from pipelining the data collected through the Join-Us process, enhanced by a constant data-normalising process supervised by WP1 and filtered accordingly to the topic under discussion.



SPRING Community

Want to connect and learn from organizations with expertise on ***Employment***? Check out the SPRING Community members below. Want to join? You are in good company.

Sign up here

Reset

COUNTRY | GOVERNANCE LEVEL | MAIN TARGET GROUP - LEGAL STATU... | MAIN TARGET GROUP – SOCIAL CHARACTERISTICS

TYPE OF THE ORGANIZATION | SEARCH:

	TITLE	TYPE	WEBSITE	COUNTRIES	CITY	GOVERNANCE LEVELS	TYPES OF THE ORGANIZATION
+	PES	Organisation	pes.eu/	Belgium	brussels	Supranational (EU)	International Organisation
+	Institut für Sozialpädagogische Forschung Mainz e.V.	Organisation	www.ism-mainz.de	Germany	Mainz	National [Nuts 0]	NGO/ non-profit organisation
+	ICMPD	Organisation	www.icmpd.org	Austria	Vienna	Multi-country	International Organisation
+	Conference of Peripheral Maritime Regions (CPMR)	Organisation	reginproject.eu/	France	Rennes	Regional (province or subnational region) [Nuts 1-2]	Umbrella organisation
+	Uppsala University	Organisation	www.uu.se	Sweden	Uppsala	Urban (Larger Cities) [Nuts 3]	Knowledge producer

SHOW 5 PER PAGE — 81 POSTS — 1 2 3 4 5 ... 17

Figure 6 – List of stakeholders on the evidence database page

4.2 THE DATABASE OF PRACTITIONERS

The SPRING-community section displays the information constantly gathered through the Join-Us on-going process. This is the database of practitioners related with the integration-topics defined in SPRING.

WP1 constantly curates new entries and WP1+WP5 discussed together a logic of meaningful analysing the results. Putting things together we launched the COMMMUNITY section that can be seen to the following link:

https://integrationpractices.eu/spring-community

The landing-page combines the features described above in a state-of-the-art UX/UI.

The top-section provides a short introduction to this topic, main figures and a menu for the sections below.

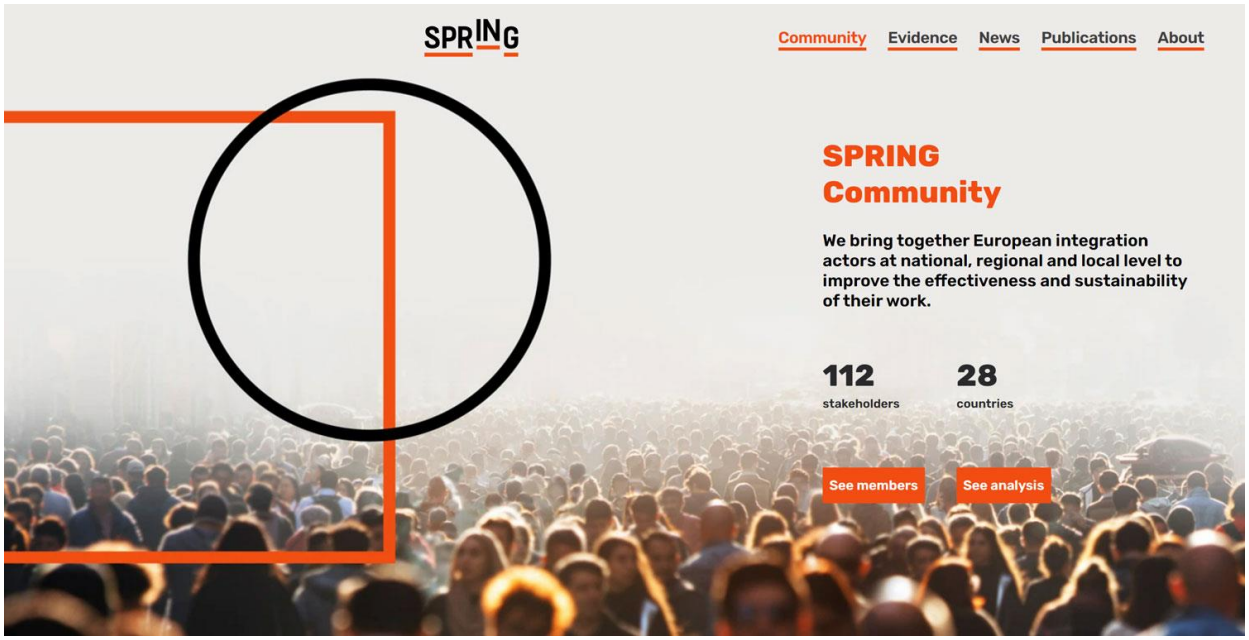


Figure 7 – Database of Practitioners landing page

The "promo" section reiterates the importance of joining SPRING and features a call to action.

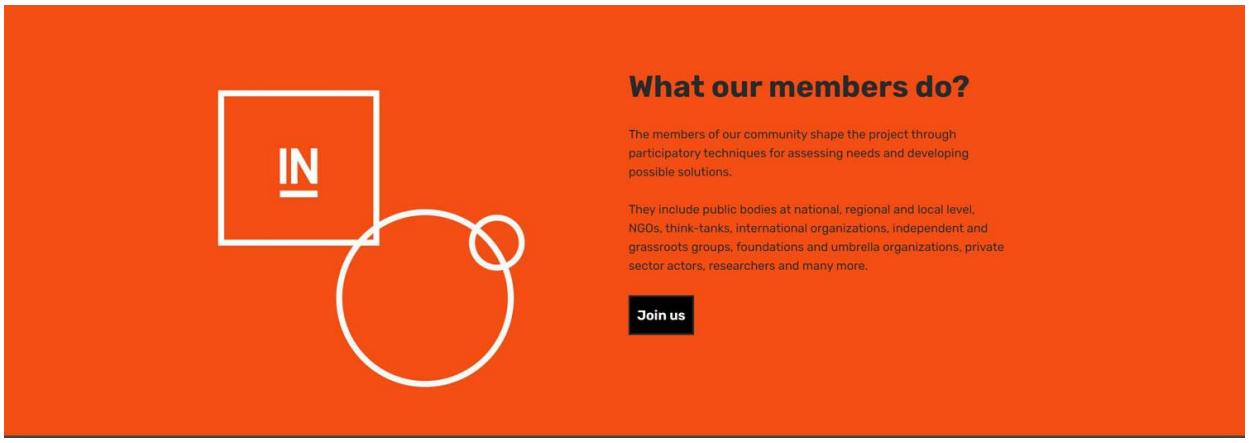


Figure 8 – Call to action

The analysis section provides interactive infographics that allows the user to understand deeper our SPRING, using criteria such as: geographical distribution, type of organization or target area.

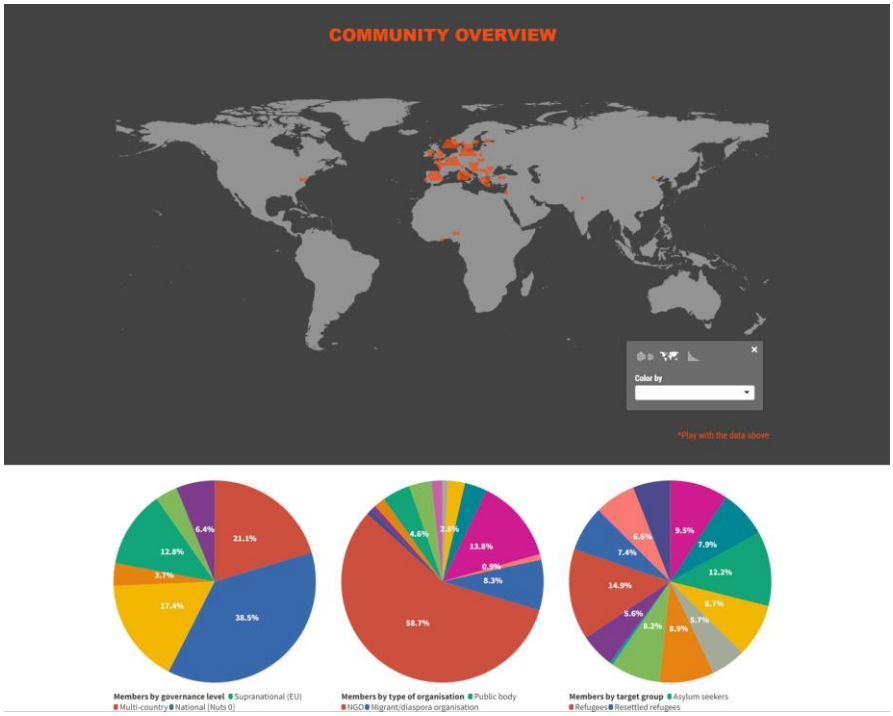


Figure 9 – Visualisation of Data on the SPRING Community

The members-database provides an intuitive filtering system allowing to narrow down information and also granular information about each member of the community.

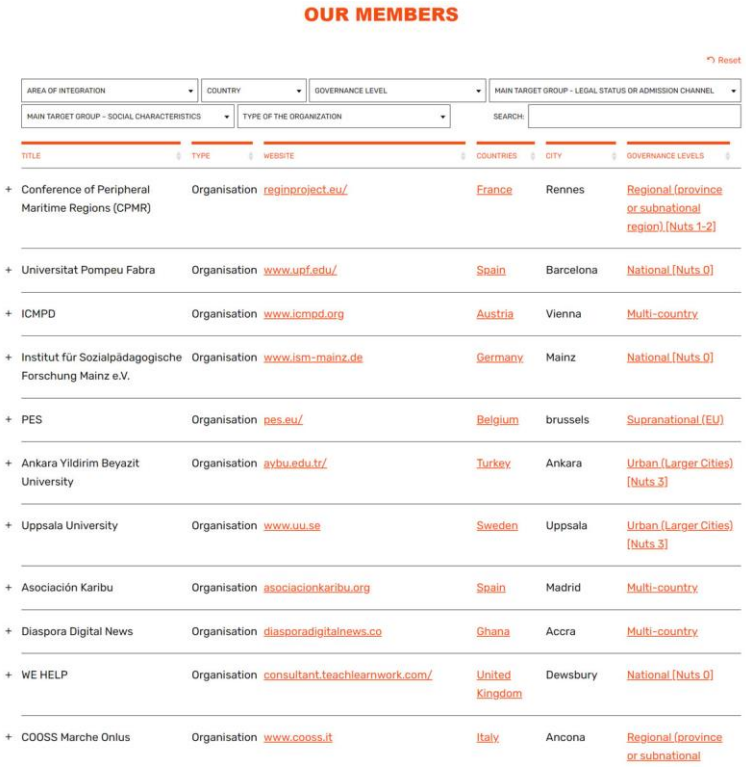


Figure 10 – Information on the SPRING Community members

4.3 BEST PRACTICE DATABASE

Analysis

The content and the functionalities of best practice has been discussed between WP3 (MPG) and WP5 (YM). Accordingly to the agreed features MPG proposed some wireframes that were agreed together, presenting:

- the list of best practices

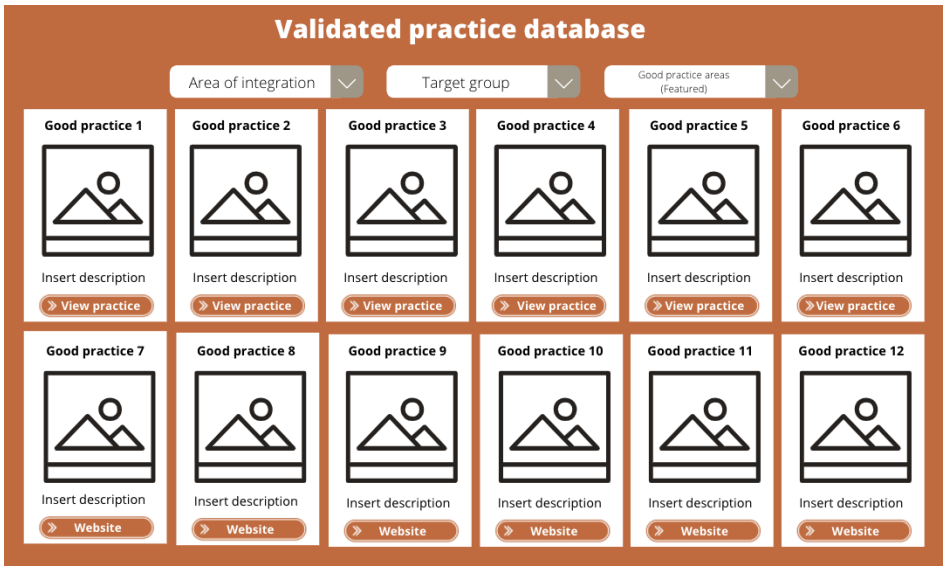


Figure 11 – List of best practices

- the details of a practice

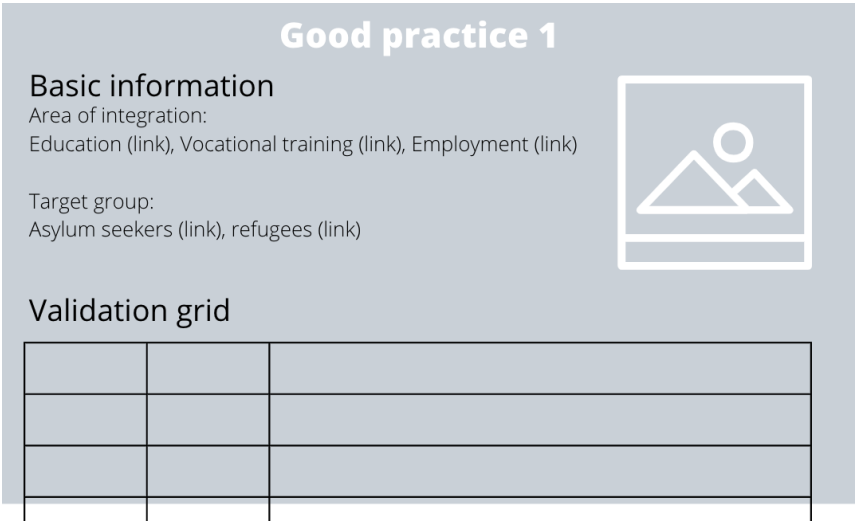


Figure 12 – More detailed information on each practice

Also a repository of repositories has been discussed, bringing together relevant other repositories of best-practices than SPRING.

Implementation

YM started implementing the infrastructure for the best-practices database. The first footprint that we developed was the repository of repositories. On the back-end side we defined the concept of repository and of practice, with all the metadata defined during the analysis phase.

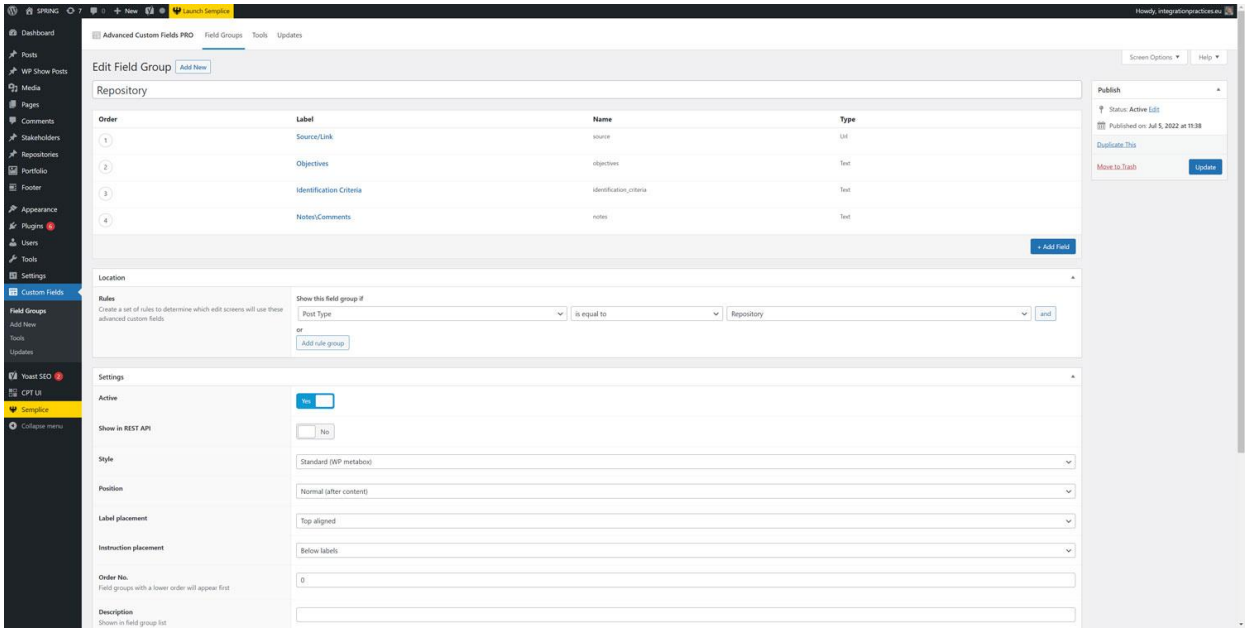


Figure 13 – Back-end

On the created structure we collected the content for all repositories

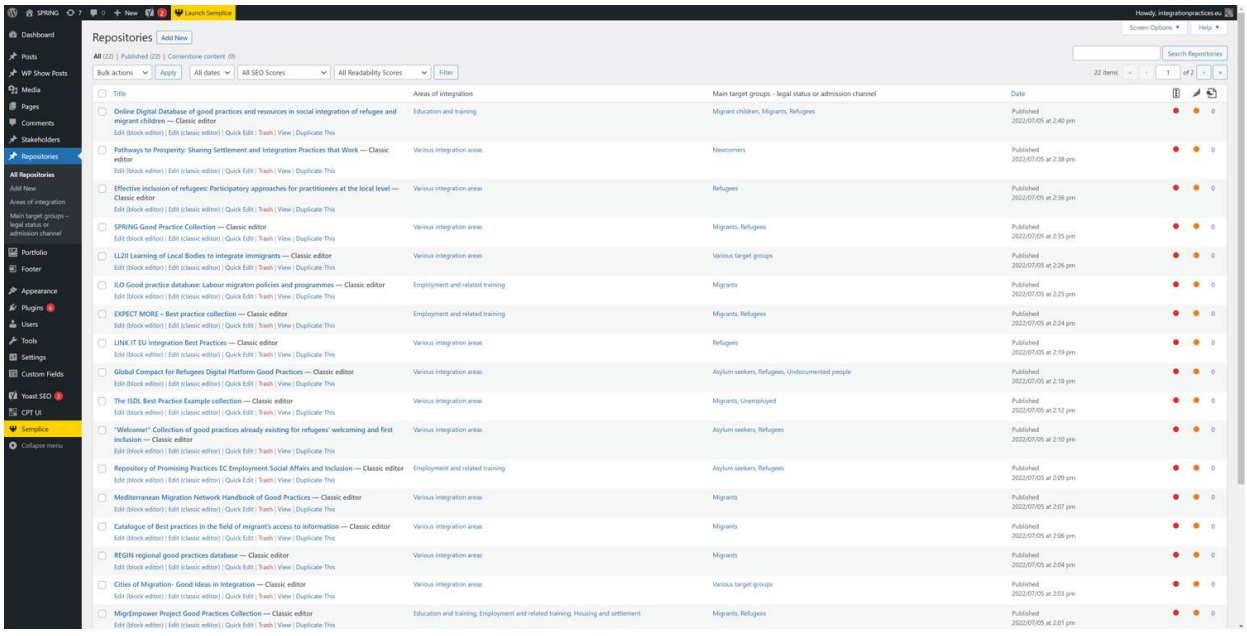


Figure 14 – Back-end

The front-end section for the repository of repositories was build accordingly and put online to the following link: https://integrationpractices.eu/good-practice-collections

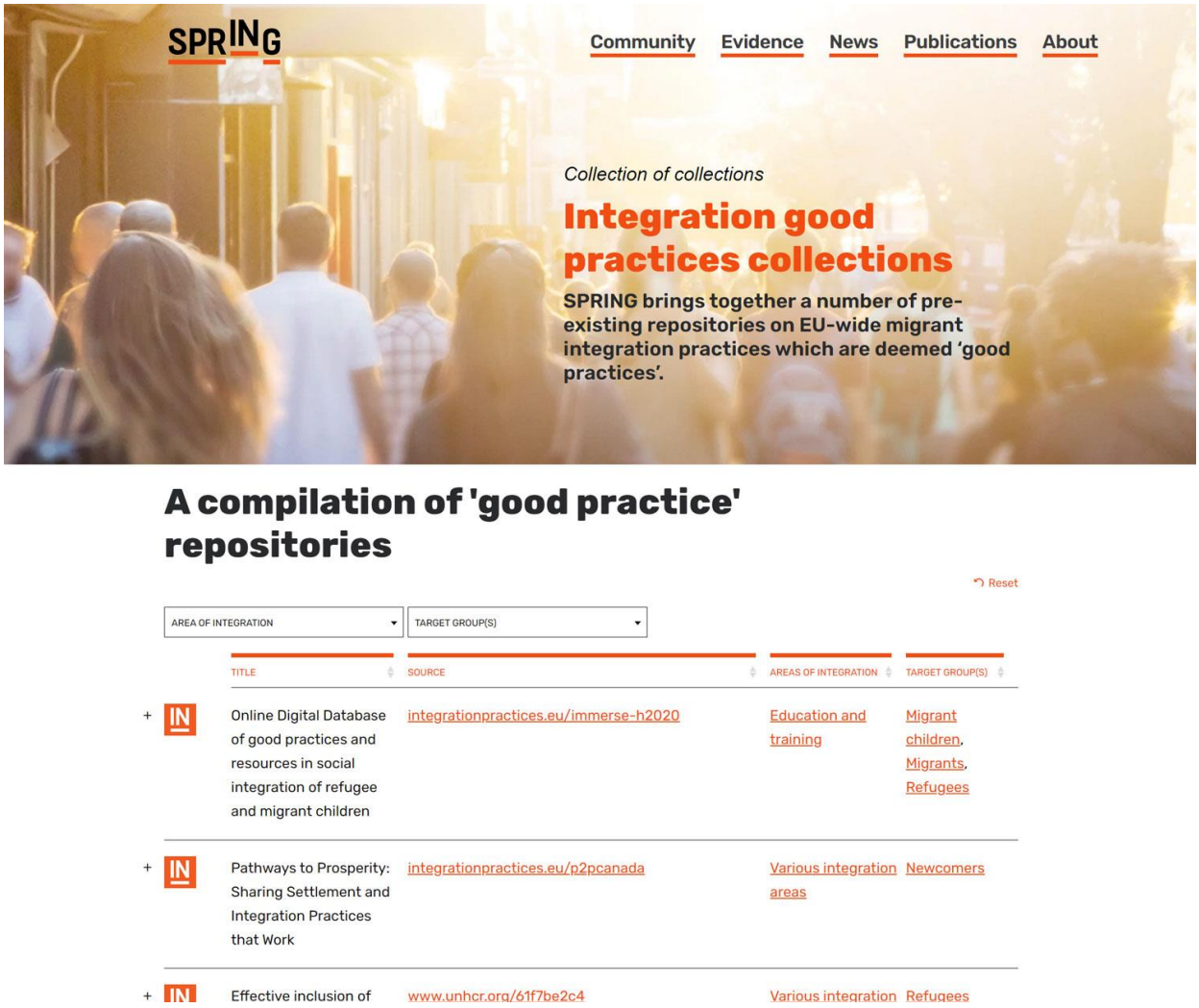


Figure 15 – Practice repository front end

During autumn 2022 the efforts for developing the practice-database will continue.

4.4 NEWSLETTER SYSTEM

WP5 and to communication task-force analyzed the possibilities of implementing a newsletter for the SPPRING project. Together we discussed the features and the wireframes and YM implemented following features:

- setting-up the newsletter platform
- creating the first campaign

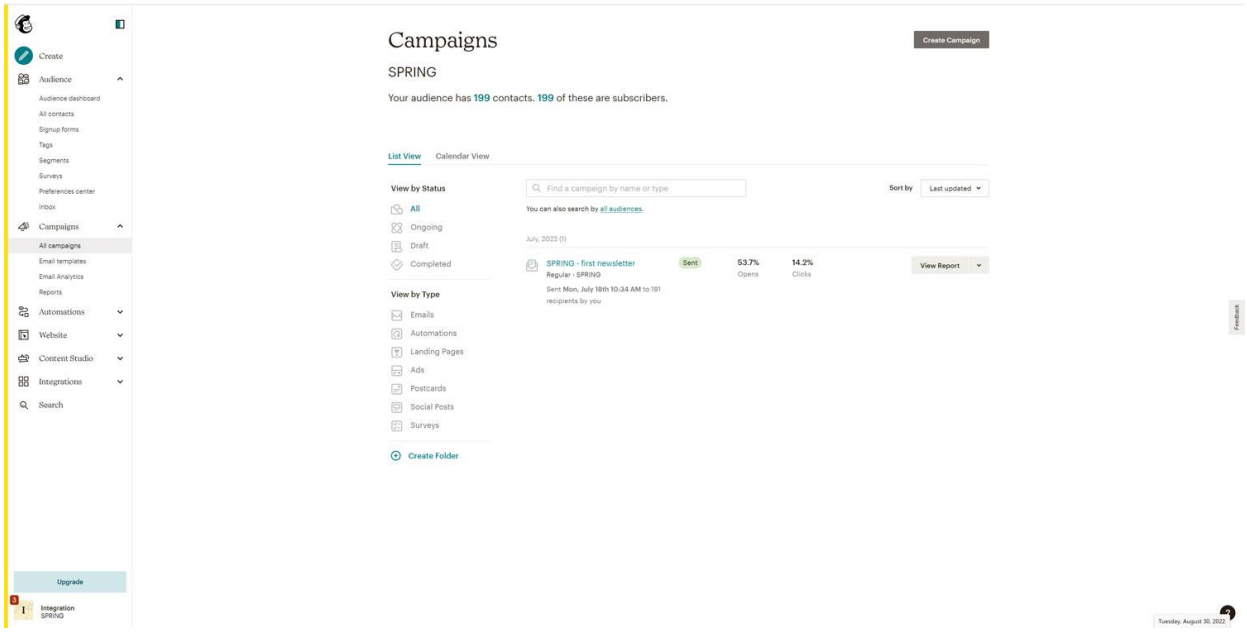


Figure 16 – Mailchimp newsletter campaign

- sending the first newsletter

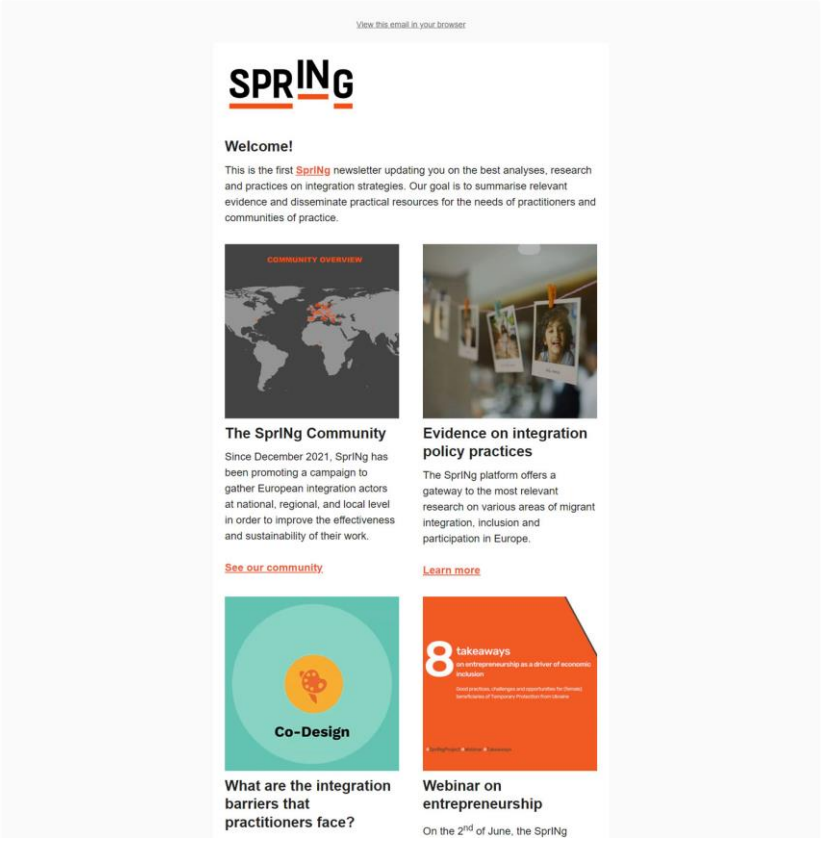


Figure 17 – First Newsletter

5 FURTHER DEVELOPMENTS

As a result of the collaboration between the WPs, the online-board and the communication task-force, we have also a plan for further developments of the planform due for autumn 2022. Here is the list we have in focus:

1) Enhancing the evidence database

This means that we will add new integration-topics to our evidence database and also extend the functionalities of the topic-landing-pages by relating topics to best practices.

2) Enhancing and launching the best-practice database

This means that we will follow the specifications (wireframes) described above and the infrastructure set-up with the platform in order to add/import all the best practices curated by WP3 and then launch also this functionality.

3) Adding more tools

We already have a work-in-progress analysis-tool on the information gathered through-out the Join-US campaign and related to communities of practices. This analysis has been designed in partnership with WP1 and is currently under revision.

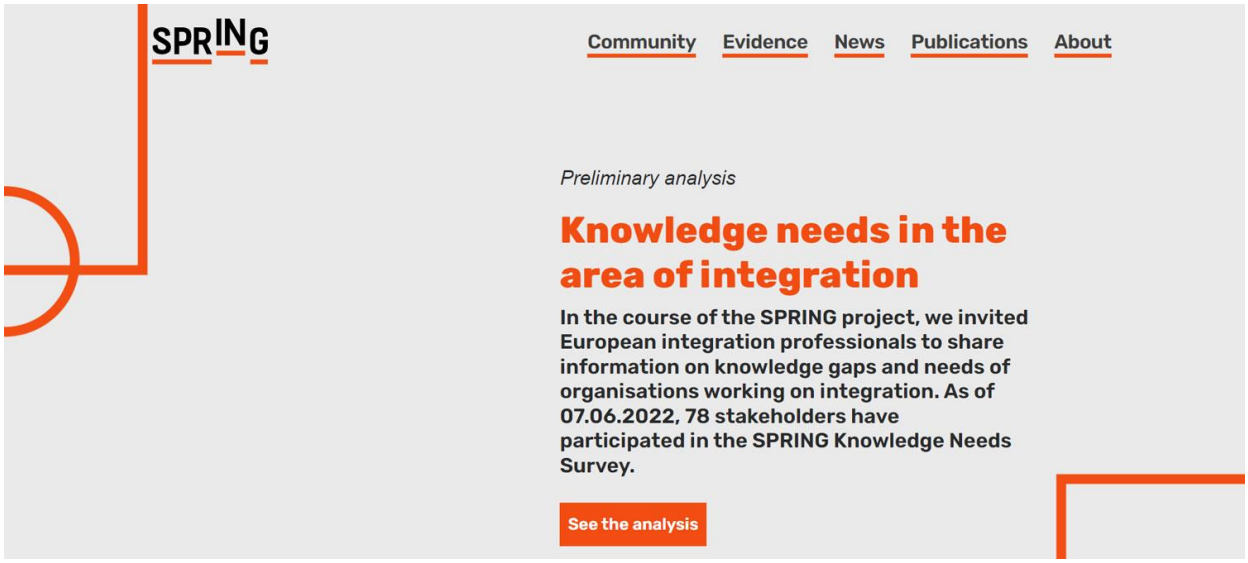


Figure 18 – Additional Platform tools being developed

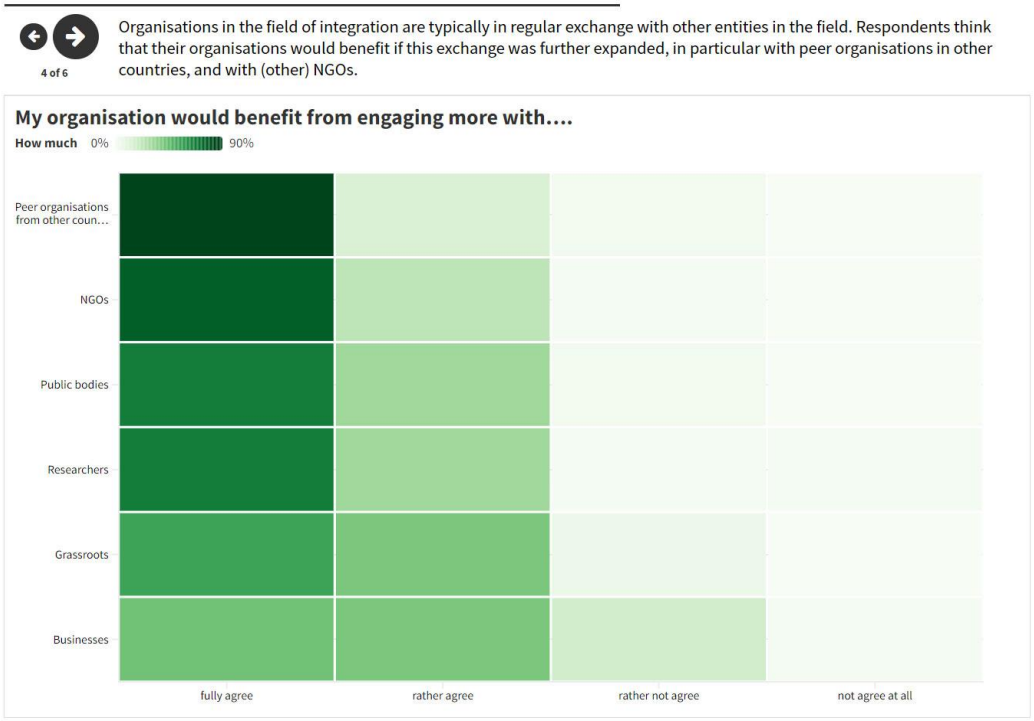


Figure 19 – Additional Platform tools being developed (beta version)

Other toolkits are under discussion with WP4 and will be launched this autumn.

4) Add more communication features

The plan for the upcoming months discussed with the communication-taskforce is to enhance the platform and its dissemination with relevant developments:

- sending out other newsletter editions
- enhancing the news section with fresh materials
- fitting into the platform the video-content curated by WP3 and infographics curated by WP2